Fierston Financial Group, Inc. – Form CRS

Item 1 – Introduction

Fierston Financial Group, Inc. ("we" or "us") is registered with the Securities Exchange Commission ("SEC") as an investment adviser. Our services and compensation structure differ from a registered broker-dealer, and it is important for you to understand the differences between those structures. Free and simple tools are available to research firms and financial professionals at www.investor.gov/CRS. The site also provides educational materials about broker-dealers, investment advisers and investing. The italicized sentences appearing in text boxes below are intended to be "conversation starters" for you to have with us, as required by the instructions to Form CRS.

Item 2 – Relationships and Services

What investment services and advice can you provide me?

As fiduciaries, we offer to provide discretionary portfolio management, financial planning and consulting services to individuals and their trusts and estates ("you," "clients" or "retail investors"). We customize our services based on each client's unique situation, which is identified through meetings/discussions with the client and confirmed in an investment profile. These factors typically include the client's investment objectives, risk tolerance, investment time horizon, withdrawal requirements, and other special circumstances. For portfolio management services, we do not have to limit the type of securities we trade for retail investors to proprietary products, but we generally construct and manage portfolios consisting primarily of no-load (or load waived) mutual funds. In limited circumstances, our client's portfolios may also contain other securities, including but not limited to exchange traded funds ("ETFs"), individual equities (stocks), fixed income securities, U.S. government bonds, agency bonds, municipal securities, certificates of deposit and cash or cash equivalents. We monitor those portfolios and adjust them as we deem necessary. We manage portfolios on a discretionary basis, which means we have the authority to buy and sell investments in your account without speaking to you before doing so. However, you can place reasonable restrictions on the securities that we buy by notifying us, in writing. Subject to certain exceptions described Items 5 and 7 of our Form ADV Part 2A, we require that clients seeking portfolio management services designate at least \$1M of assets for our management. We may also agree to provide financial planning and consulting services as part of our portfolio management services without additional charge, or on a stand-alone separate fee basis. When we provide those services to a retail investor, we rely upon the information they provide and do not verify or monitor that information while or after providing these services. Those services are completed upon the communication of our recommendations to the retail investor or delivery of a written financial plan. For more detailed information about our Advisory Business and the Types of Clients we generally service, please see Items 4 and 7, respectively in our Form ADV Part 2A.

Conversation Starters:

Given my financial situation, should I choose an investment advisory service? Why or why not?

How will you choose investments to recommend to me?

What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?

Item 3 - Fees, Costs, Conflicts, and Standard of Conduct

What fees will I pay?

For portfolio management services, and with certain exceptions described in Item 5 in our Form ADV Part 2A, the annual fee will typically be charged as a percentage of assets under management at the tiered rate of 1.00% per year for assets up to \$1,000,000 and 0.75% per year for assets above \$1,000,000. We may group certain related client accounts for the purposes of achieving the minimum account size and determining the annualized fee. Because this fee is based on the amount of your assets under our management, the more assets you designate to us for management, the more you will pay us for our services. Therefore, we have an incentive to encourage you to increase the amount of assets that you designate for our management. At our discretion, the annual fee for portfolio management services may be charged on an hourly basis ranging from \$100 to \$500 per hour or on a fixed fee basis. Our financial planning and consulting fees range from \$100 to \$500 per hour or approximately \$1,000 to \$5,000 on a fixed fee basis. We either deduct our fees from one or more of your investment accounts or bill you for our services quarterly in arrears. We do not accept any commissions from third parties in connection with our services. For more detailed information about our investment advisory fees, please see Item 5 in our Form ADV Part 2A. Your account will be held with a qualified custodian. You will also be responsible for the fees and expenses charged by qualified custodians and imposed by broker dealers according to their fee schedules. Those fees can include, but are not limited to transaction charges, wire transfer and electronic fund fees, and other fees and taxes on brokerage accounts and securities transactions. In addition, if your assets are invested in mutual funds, ETFs, or other registered and unregistered

investment companies, you will bear your pro rata share of the investment management fees and other fees of the funds, which are in addition to the fees you pay us. These fees and expenses are described in each fund's prospectus or other offering documents. You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. For more detailed information about our fees and costs related to our management of your account, please see Item 5 in our Form ADV Part 2A.

Conversation Starters:

Help me understand how these fees and costs might affect my investments. If I give you \$1,000,000 to invest, how much will go to fees and costs, and how much will be invested for me?

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means:

- * We may recommend a particular custodian from whom we receive support services. This presents a conflict of interest, because our receipt of their support make us more inclined to continue using and recommending them.
- * We may recommend rollovers out of employer-sponsored retirement plans and into Individual Retirement Accounts that we manage for an asset-based fee. If we don't currently manage your account held with your employer's plan, this will increase our compensation.

Conversation Starters:

How might your conflicts of interest affect me, and how will you address them?

<u>For more detailed information</u> about our conflicts of interest, please review Items 4, 11, 12, 14, and 17 of <u>Form ADV Part 2A</u>.

How do your financial professionals make money?

Our financial professionals are generally compensated on a salary basis and are eligible to receive discretionary bonuses based on personal performance, which can be but are not necessarily based on the acquisition of new clients. In addition, certain of our financial professionals are equity owners of the firm, who stand to receive a share of the firm's profits. These structures present conflicts of interest, because they could incentivize our financial professionals to recommend that you place additional assets under our management. You should discuss your financial professional's compensation directly with your financial professional.

Item 4 – Disciplinary History

Do you or your financial professionals have legal or disciplinary history?

No. We encourage you to visit www.Investor.gov/CRS for a free and simple search tool to research our firm and our financial professionals.

Conversation Starters:

As a financial professional, do you have any disciplinary history? If so, for what type of conduct?

Item 5 – Additional Information

Additional information about our firm is available on the SEC's website at www.adviserinfo.sec.gov. You may contact our Chief Compliance Officer at any time to request a current copy of our Form ADV Part 2A or our relationship summary. Our Chief Compliance Officer may be reached by phone at 860-521-2100.

Conversation Starters:

Who is my primary contact person? Is he or she a representative of an investment adviser or broker-dealer? Who can I talk to if I have concerns about how this person is treating me?